

May 26, 1993

Dear Resident:

*The Washington State Department of Transportation needs your input. We are researching travel patterns in an effort to improve traffic conditions on the Tacoma Narrows Bridge as well as ferry service across Puget Sound. Your responses to this questionnaire will help us better understand travel behavior and public opinion about potential improvements.*

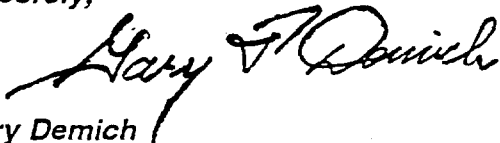
*The questionnaire should only take a few minutes to complete. When you have completed it, please fold it to display the business reply address, secure with tape and mail it back to the Department of Transportation within one week. No postage is necessary. Your confidential responses will then be combined with those of other respondents and never associated with your name.*

*Remember, your responses are important. You are one of a small sample of travelers selected to receive this questionnaire. Even if you rarely use the Tacoma Narrows Bridge, it's important that we hear from you.*

*If you have questions about this study, please call Steve Bennett, WSDOT Assistant Project Engineer at (206) 753-3633.*

Thank you for your help.

Sincerely,



Gary Demich  
WSDOT District 3 Administrator



## **Tacoma Narrows Bridge Travel Questionnaire**

*Your answers are completely confidential, and your name will never be associated with your responses.*

**Were you or a member of your household traveling on the Tacoma Narrows Bridge  
EASTBOUND TOWARD TACOMA on TUESDAY, MAY 18 ?**

- ☐ **1 YES** → Please have the vehicle driver answer the survey questions about this trip on the inside two pages and return the questionnaire by mail.
- ☐ **2 NO** → None of the members of my household were traveling on the bridge on that day. **PLEASE RETURN THIS QUESTIONNAIRE BY MAIL.**

**If your household receives more than one survey, it is important that each survey received be completed by the vehicle driver(s) and returned by mail.**

**For this survey, a one-way trip is defined as any trip which includes crossing the Tacoma Narrows Bridge EASTBOUND TOWARD TACOMA.**

1. Where did you begin this particular one-way trip (which included crossing the Tacoma Narrows Bridge) on Tuesday, May 18th? Please check only one box.

- ☐<sub>01</sub> Home  
☐<sub>02</sub> Work  
☐<sub>03</sub> College or school  
☐<sub>04</sub> Daycare  
☐<sub>05</sub> Doctor or other appointment \_\_\_\_\_  
☐<sub>06</sub> Business or freight pickup/delivery location  
☐<sub>07</sub> Store, bank or other errands  
☐<sub>08</sub> Vacation home, motel, resort, or campground  
☐<sub>09</sub> Park or other outdoor recreation site  
☐<sub>10</sub> Restaurant, movie, social, or other entertainment

☐<sub>11</sub> Other \_\_\_\_\_  
 Please specify

2. Where is the place you checked in question 1 located? Please print street number, full street name, city and zip code—for example: 3500 Bridgeport Way SW, Tacoma, 98466 or S 19th St. and Sprague Ave., Tacoma, 98405.

\_\_\_\_\_  
 Street address (or intersection or building name)

\_\_\_\_\_  
 City Zip code

3. As part of this one-way trip using the bridge on Tuesday, May 18, did you make any stops along the way before reaching your final destination?

☐<sub>1</sub> Yes ☐<sub>2</sub> No

4. Where did you complete your one-way trip over the Tacoma Narrows Bridge on this day? Please check only one box.

- ☐<sub>01</sub> Home  
☐<sub>02</sub> Work  
☐<sub>03</sub> College or school  
☐<sub>04</sub> Daycare  
☐<sub>05</sub> Doctor or other appointment \_\_\_\_\_  
☐<sub>06</sub> Business or freight pickup/delivery location  
☐<sub>07</sub> Store, bank or other errands  
☐<sub>08</sub> Vacation home, motel, resort, or campground  
☐<sub>09</sub> Park or other outdoor recreation site  
☐<sub>10</sub> Restaurant, movie, social, or other entertainment

☐<sub>11</sub> Other \_\_\_\_\_  
 Please specify

5. Where is the place you checked in question 4 located? Please print street number, full street name, city and zip code—for example: 3500 Bridgeport Way SW, Tacoma, 98466 or S 19th St. and Sprague Ave., Tacoma, 98405.

\_\_\_\_\_  
 Street address (or intersection or building name)

\_\_\_\_\_  
 City Zip code

6. How many people including the driver were in your vehicle?

→ \_\_\_\_\_ persons

7. Could you have taken an existing auto ferry or passenger-only ferry instead of using the bridge to make this trip?

☐<sub>1</sub> Yes ☐<sub>2</sub> No → GO TO QUESTION 9

8. What ferry route could you have taken?

From: \_\_\_\_\_ To: \_\_\_\_\_

9. Which of the following statements best describes your one or two primary reasons for not taking a ferry for this trip? Please check no more than two boxes.

- ☐<sub>1</sub> The ferry takes me too far out of my way.  
☐<sub>2</sub> There is no ferry service when I need to travel.  
☐<sub>3</sub> Using the bridge saves me time.  
☐<sub>4</sub> Using the bridge is cheaper than paying ferry fares.  
☐<sub>5</sub> I prefer the bridge to waiting for a space on the ferry.  
☐<sub>6</sub> Total travel time using the bridge is more predictable.  
☐<sub>7</sub> There are inadequate bus connections on the east side.  
☐<sub>8</sub> There are inadequate bus connections on the west side.  
☐<sub>9</sub> Other \_\_\_\_\_

\_\_\_\_\_  
 Please specify

10. If the following passenger-only ferry routes existed, which ferry would you have taken rather than using the bridge for this trip? Please check only one box.

- ☐<sub>1</sub> Gig Harbor—Downtown Tacoma  
☐<sub>2</sub> Southworth—Downtown Seattle  
☐<sub>3</sub> Gig Harbor—Downtown Seattle  
☐<sub>4</sub> I would not have used a passenger-only ferry.

**PLEASE CONTINUE ON THE NEXT PAGE →**

